HUDDLE AND EFFECTIVE REQUEST PROCESS

What is it?
• A care-planning meeting

Purpose?
• To identify the right time and the right person for each family to effectively approach the subject of donation.
• Fact finding, e.g. first person authorization, family dynamics, legal next of kin, designated decision-maker, spiritual & cultural needs of family, etc.

When?
• On every single potential donor case—PRIOR to any discussion of donation with patient’s family.

Who is involved?
• OneLegacy and staff involved with patient and patient’s family, e.g. SW, MD, RN, CM, etc.

Pointers:
• Please do not bring up donation until OneLegacy has been involved and the huddle has occurred.
• CMS requires that every family be given an opportunity to make a decision about donation if the patient is suitable. (42 CFR Part 482)
• Requestors have to have been designated and prepared by OneLegacy.

WHY IS THIS IMPORTANT?
• Untimely request for donation could lead to confusion and misunderstanding by the family, leading to anger, mistrust, perception of conflict of interest, and a decline.

• Alternatively, untimely request for donation could lead to hope created for the family that something positive can come out their loss when the patient may not be suitable for donation.

• Builds team collaboration between OneLegacy and hospital staff and thereby improving communication.

OUTCOME: INFORMED CONSENT = MORE LIVES SAVED

24-Hour Referral of all Imminent Brain Death and Cardiac Deaths should be made to 1-800-338-6112

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